



# ONYX-AI Owls



# Meet Owlexa

## Our Wise Guide to Smart Compliance





# Who is Owlexa?

At ONYX-AI, the innovative wing of ONYX Solutions, we believe compliance shouldn't be a burden. It should be a competitive advantage.

That's where Owlexa comes in: our core ONYX-AI Owl and your new feathered friend in navigating the regulatory forest.

Owlexa leads a team of intelligent digital agents purpose-built for the financial services industry. They do the heavy lifting, decoding complex regulations, automating responses, and supporting professionals with sharp, real-time insights.

By combining deep, domain-focused, regulatory know-how with custom AI training and ONYX consultants' human intelligence, we're helping businesses fly further and faster, transforming compliance from a tick-box exercise into a tool for resilience, growth, and confident decision-making.



# Step into the future with ONYX Owls your firm's smartest hire

Our ONYX Owls are not generic chatbots.

Each Owl:

is trained on financial  
regulations, legislation,  
and industry rules

is infused with many  
years of ONYX's hands-on  
compliance consulting  
experience in Guernsey

is custom-loaded with your  
firm's policies and  
procedures

becomes a powerful knowledge  
resource, ready to answer questions,  
assist with tasks, and reduce manual  
workload.



# Why choose ONYX Owls?

## Tailored to Guernsey's Regulatory

Unlike generic AI compliance tools, ONYX Owls are trained specifically on Guernsey's financial regulations and your firm's internal policies, ensuring hyper-relevant, accurate responses

## Secure & Governed Deployment

Built with enterprise-grade privacy and oversight, ONYX Owls provide compliance teams full control over responses, audit logs, and training data

## Scalable, Low-Friction Integration

Whether starting with one team or the entire organisation, ONYX Owls fit into your workflow with minimal setup, allowing teams to “think big, start small.”

## Real-Time, AI-Driven Compliance Support

ONYX Owls serve as intelligent digital agents, instantly answering staff compliance questions, reducing bottlenecks, saving time, and preventing costly missteps

## Human-Centered Design for Engagement

By turning compliance into an interactive, helpful resource, ONYX Owls transform a “tick-box” task into a daily learning opportunity, boosting staff confidence and resilience



# Built with purpose

Our ONYX-AI Owls are:

## Focused



Every Owl is domain-specific and built for precision

## Customisable



We upload and format your firm's internal documentation to ensure your Owl reflects your real-world operations.

## Secure & Private



Data protection and confidentiality are at the heart of every ONYX-AI solution.



# How it works

Choose your ONYX Owl configuration

Provide your policies, procedures, and documentation

Our team configures, trains, and deploys your custom agent, and

You start asking questions, and getting smart, regulatory-aligned answers



# Deployment

- ONYX Owls are deployed as bespoke, client-specific AI instances, with each deployment logically isolated
- Each OWL is configured and customised at deployment to reflect the client's workflows, operating style, and intended use cases
- Deployment includes a structured onboarding process, covering prompt usage, operating boundaries, and usage training
- Access to each Owl is limited to named, licensed users, with user provisioning and removal controlled by the client
- ONYX Owls operate within explicitly defined functional boundaries and do not autonomously expand capabilities or behaviour
- The assistant does not connect to external systems or live environments unless this is explicitly agreed and configured
- Ongoing updates improve the assistant's functionality without affecting client isolation, access controls, or deployment boundaries



# Data Handling

- ONYX Owls only process client data provided by the client (e.g. no external access to public data or cross contamination)
- Data is processed solely to configure and operate a bespoke AI assistant for the client and is not reused, shared, or repurposed
- The client remains the Data Controller; ONYX / service partners act strictly as Data Processors under documented instructions
- All data is processed and stored within the EEA, using EU-based Microsoft Azure infrastructure via OpenAI
- Strong security controls are applied, including AES-256 encryption at rest, TLS encryption in transit, and role-based access controls
- Any data breach would be notified within 24 hours, with full support provided for investigation and regulatory obligations
- Upon termination or request, all data is returned or permanently deleted, with deletion certification available

# Why Owls?



ONYX-AI Owls (a symbol of wisdom and clarity)

Owls are associated with:-

- seeing in the dark, symbolising clarity in complex or unclear situations.
- discernment, deep learning, and penetrating insight
- guardians of the future with their ability to anticipate
- attention to details, seeing what others may miss
- intuitive and connected to hidden knowledge
- Owls are protectors...ONYX's guardians of integrity and corporate culture



# About Us



At ONYX Solutions, we harness the strength, stability, and protection symbolised by the onyx stone, delivering powerful and reliable solutions for regulated and non-regulated businesses.

Our mission is to help employees understand and embrace their responsibilities within the workplace, ensuring they are as resilient and grounded as the stone we're named after.

Lindsay Fox, the founder of ONYX Solutions, has spent her career helping businesses navigate complex regulatory frameworks and compliance requirements. She understands first-hand that effective compliance isn't about box-ticking, it's about building practical, proportionate frameworks that support business success.

Before founding ONYX Solutions, Lindsay launched and built a successful compliance consultancy firm that was later acquired by a private equity firm, a testament to the strength and reputation of the business she created.

Her background spans Fund Management, Private Equity Administration, Outsourced Compliance, Global Custody, and Regulatory Training, and she has supported firms during regulatory visits by the Guernsey Financial Services Commission.

ONYX Solutions brings a client-focused approach, combining deep industry knowledge with real-world regulatory expertise to deliver tailored compliance support that works, not just on paper, but in practice.

[www.onyxcompliance.gg/onyx-owls](http://www.onyxcompliance.gg/onyx-owls)



# ONYX-AI Owls

The wisdom behind your next decision

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